



PLANNED SERVICE AGREEMENT

Proposal For: NAME _____

STREET _____

CITY _____ ZIP _____ PHONE _____

Terms: (See Back For Choice of Plans) 12-month period from _____ to _____

PLAN A _____ Number of Calls _____ PLAN B _____ Number of Calls _____

PLAN C _____ Number of Calls _____ PLAN D _____ Number of Calls _____

PLAN E _____ Number of Calls _____ (OTHER) _____

Coverage:

CLEAN AND CHECK _____ We agree to perform the checks outlined on the back of this form for the equipment specified and to provide priority emergency service during the terms of this agreement.

LABOR COVERAGE _____ We agree to provide labor for the replacement, or repair, of parts specified below, at no cost during regular working hours, for the duration of this agreement. Customer agrees to pay any overtime labor charges.

Regular working hours: _____ A.M. to _____ P.M., Monday thru _____.

PARTS COVERAGE _____ We agree to replace, or repair, parts listed below at no additional cost during the terms of this agreement.

Under the PARTS COVERAGE plan, the following parts ONLY, will be replaced, or repaired, when found defective or inoperative. No other parts are included under this coverage.

Details:

Price of Agreement _____ Payment Plan _____

Description of Equipment _____

We Propose To: Perform all services listed on the back of this form according to the PLAN selected. We will cover labor and/or parts as requested, and specified on the front of this form under the COVERAGE section.

You Agree To: Operate the equipment according to the manufacturer's specifications, or as outlined by our firm. Promptly notify us of any unusual operating conditions.

Exclusions: Flue pipes or chimneys. Water supply and drain, refrigerant piping and electrical service beyond equipment proper.

Additional Details: _____

Receipt of \$ _____ is acknowledged and the above agreement accepted on _____ (DATE)

by _____ and _____ (CUSTOMER) (CONTRACTOR)

- PERIODIC ANALYSIS
- ADJUSTMENT
- LUBRICATION
- CLEANING



THE BENEFITS OF PS

PEACE OF MIND Automatic, periodic inspection, lubricating, adjusting and cleaning of your heating and cooling system keeps it running at peak, trouble-free efficiency. Potential problems are spotted before they cause trouble.

COMPETENT EXPERTS AT YOUR SERVICE

A competent, trained, dependable staff of experts looks after your equipment and its performance. We work with you to schedule your service calls when convenient.

PREFERRED TREATMENT PS increases system reliability, but should you need emergency service, PS entitles you to preferential treatment.

CHOICE OF PROGRAMS You set the number of PS calls per year. This will determine the cost of your Planned Service Agreement.

PRICE PROTECTION Your agreement price cannot be raised during the effective dates. Prices will not be raised for following renewal periods without notifying you.

SERVICE YOU CAN TRUST Our skilled experts know their business. Rely on them and our reputation to give you fast, dependable and fair service.

PS inspections help reduce the number of emergency calls by revealing potential problems that can be corrected inexpensively before causing major repair bills.

Regular system tune-ups will also help reduce your utility bills by keeping your system operating at peak efficiency.



Choose the Service Plan for Your Equipment Needs
PLANNED SERVICE
Keeps you comfortable because we care!



PLAN A

(Gas Furnace)

1. Clean and adjust automatic controls.
2. Clean burners.
3. Adjust combustion for optimum fuel efficiency.
4. Lubricate as needed.
5. Test for combustion leaks.
6. Test safety shutoff response.
7. Check blower belt wear, tension and alignment. (if applicable)
8. Clean or replace air filter.
9. Replace humidifier media at fall inspection.
10. Check flue for satisfactory operation.

PLAN B

(Oil Furnace)

1. Clean and check automatic controls.
2. Clean and adjust draft regulator and firing assembly.
3. Adjust combustion for optimum fuel efficiency.
4. Lubricate as needed.
5. Test for combustion leaks.
6. Test safety shutoff response.
7. Check blower belt wear, tension and alignment. (if applicable)
8. Clean or replace air filter.
9. Replace oil filter at fall inspection.
10. Replace humidifier media at fall inspection.
11. Check flue for satisfactory operation.

PLAN C

(Electric Furnace)

1. Clean and check automatic controls.
2. Check all wiring for loose connections and condition of insulation.
3. Check supply voltage.
4. Check amperage draw.
5. Lubricate as needed.
6. Check blower belt wear, tension and alignment. (if applicable)
7. Clean or replace air filter.
8. Replace humidifier media at fall inspection.

PLAN D

(Air Conditioner)

1. Check condenser coil if necessary.
2. Check electrical connections for tightness.
3. Adjust system for optimum cooling.
4. Check for oil and refrigerant leaks.
5. Check safety devices.
6. Check blower belt wear, tension and alignment. (if applicable)
7. Check expansion valve and coil temperatures.
8. Clean or replace air filter.
9. Check refrigerant level.
10. Check condensate drain.
11. Lubricate as needed.

PLAN E

(Heat Pump)

1. Lubricate as needed.
2. Check defrost cycle and reversing valve operation.
3. Adjust air volume for maximum efficiency.
4. Check safety devices and electrical connections for tightness.
5. Check blower belt wear, tension and alignment. (if applicable)
6. Check for oil and refrigerant leaks.
7. Test electrical controls for proper operation.
8. Check refrigerant level.
9. Check refrigerant controls and coil temperature for maximum efficiency.
10. Clean or replace air filter.
11. Check condensate drain

PLANNED SERVICE AGREEMENT (3PART)

FORM NUMBER: 4093

Size: 8.5 X 11

Colors: 2/1 Pantone 186, Black on Front / Black on Back

Fonts: Berkeley / Helvetica / Magnesium

Stock: Sheet1 - NCR White CB / Sheet 2 - NCR Yellow CFB / Sheet 3 - NCR Pink CF

Special Instructions: NCR Padding at Top